



## Press Release

# Your Library is making some changes

Public Libraries in Ireland are changing. These exciting changes will bring a bigger and better service. Library membership in all public libraries is now free to all.

**This July, Waterford City & County Libraries, with 12 other participating library services around the country, are introducing a new computer system and creating a joint library catalogue. These changes will help us provide a better service to our library users.**

- It will be easier to search and request items, and get recommendations, using the new shared library catalogue.
- There will be a much wider range of books and other items to choose from.
- Library members can borrow 12 items (including DVDs) for 3 weeks from any branch of the participating public libraries.
- There is no charge to reserve up to 12 items at any time.
- Books and DVDs can be returned to any of the 176 branches of the participating library services.
- Reminders will be sent by email, to let you know that your books and DVDs are due back, that items you requested are ready for collection, and to let you know about library events.
- You can reserve and renew books and other items 24/7 using our online service.

Waterford City & County Librarian, Jane Cantwell said *"From now on, 13 libraries all over the country will be sharing their books and DVDs and this will extend to all libraries in January 2017. Customers will have a huge range to choose from. If the book is not in Waterford libraries, the system will search for it in another Library Service, reserve it and have it sent to Waterford within a few days..... This is going to transform libraries and ultimately, library customers will experience a new, bigger and better service.*

*There may be some small teething problems as we introduce our new computer system and make these changes over the next week or so, please bear with us!!"*

For further information see [www.waterfordcouncil.ie/departments/library](http://www.waterfordcouncil.ie/departments/library)

